

Medicaid Expansion Update

Website and Call Center Data - Medicaid

	April 1-April 15, 2014	Oct. 1, 2013 – April 15, 2014
PEAK website hits (average	4,346	N/A
daily)*		
PEAK new accounts created	10,708	179,401
Call center volume for	655	14,099
applications		
Average cumulative wait time for	37 minutes, 34 seconds	43 minutes, 16 seconds
applications		
Average time to complete an	26 - 40 minutes	N/A
application on the phone through		
the call center		

^{*} PEAK metrics include Colorado.gov/PEAK and referrals from Connect for Health Colorado's website. In April, there was approximately a 70/30 percent split between applications through Colorado.gov/PEAK and referrals.

Applications

	April 1-April 15, 2014	Oct. 1, 2013 – April 15, 2014
Total New Applications for Medicaid/CHP+**	22,277	299,809

^{**}These are new applications for Medicaid or Child Health Plan *Plus* (CHP+) and do not include redeterminations. An application can include multiple individuals. Of all new applications about 66% were received electronically through PEAK.

Medicaid Expansion Enrollment

	Oct. 1, 2013 – April 15, 2014
Medicaid Expansion (individuals)***	178,508

^{***} Colorado Medicaid eligibility is determined on a monthly basis. If your income or circumstances change, your eligibility could change. Individuals who are not eligible for Medicaid because they are over income are referred to Connect for Health Colorado as they may benefit from financial assistance offered through the marketplace.

Demographics

Age Category	Percent
Under Age 18	NA
Ages 18 - 25	23.3%
Ages 26 - 34	20.4%
Ages 35 - 44	14.7%
Ages 45 - 54	20.5%
Ages 55 - 65	21.0%
Over Age 65	NA

Gender	Percent
Female	49.4%
Male	50.6%

For more information visit Colorado.gov/hcpf.

Medicaid Expansion: County Breakouts

County of Residence	Client Count
ADAMS	15,861
ALAMOSA	1,175
ARAPAHOE	18,096
ARCHULETA	494
BACA	148
BENT	276
BOULDER	9,183
BROOMFIELD	1,075
CHAFFEE	788
CHEYENNE	53
CLEAR CREEK	347
CONEJOS	506
COSTILLA	375
CROWLEY	191
CUSTER	185
DELTA	1,248
DENVER	33,132
DOLORES	138
DOUGLAS	3,445
EAGLE	913
EL PASO	21,011
ELBERT	452
FREMONT	1,877
GARFIELD	1,582
GILPIN	217
GRAND	459
GUNNISON	707
HINSDALE	35
HUERFANO	461
JACKSON	66
JEFFERSON	15,071
KIOWA	72

County of Residence	Client Count
KIT CARSON	219
LA PLATA	1,800
LAKE	340
LARIMER	10,596
LAS ANIMAS	779
LINCOLN	215
LOGAN	611
MESA	5,481
MINERAL	38
MOFFAT	472
MONTEZUMA	1,271
MONTROSE	1,756
MORGAN	850
OTERO	1,093
OURAY	197
PARK	638
PHILLIPS	123
PITKIN	438
PROWERS	739
PUEBLO	8,809
RIO BLANCO	176
RIO GRANDE	813
ROUTT	814
SAGUACHE	486
SAN JUAN	44
SAN MIGUEL	312
SEDGWICK	69
SUMMIT	707
TELLER	899
WASHINGTON	109
WELD	7,596
YUMA	251

Total 178,508

NOTE: The information above reflects county of residence for Medicaid expansion clients including newly enrolled and any previously on a waitlist.

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